

Grease Duct (DIS) Limited Lifetime Warranty

This M&G DuraVent, Inc. ("DuraVent") Limited Lifetime Warranty warrants your DuraStack® – DIS stainless steel multi-fuel double-wall insulated chimney system (Product) in a grease duct application to be free from defects in material and workmanship at the time of manufacture when properly connected to and included as a part of a code-compliant commercial kitchen ventilation system for cooking appliances. This Limited Lifetime Warranty includes all components and fittings. After installation, if covered components manufactured by DuraVent are found to be defective in materials or workmanship during the Limited Lifetime Warranty period and while the Product remains at the site of the original installation, DuraVent will replace the covered components. DuraVent reserves the right to replace covered components with an equivalent product and the replacement must be carried out in accordance with DuraVent recommendations. If replacement is not commercially practical, DuraVent will, at its option, refund the purchase price or wholesale price of the DuraVent Product, whichever is applicable. Labor or freight costs to remove or replace DuraVent components are not included. THERE ARE EXCLUSIONS AND LIMITATIONS to the Limited Lifetime Warranty as described herein.

Coverage Commencement Date

Warranty coverage begins on the date of shipment from DuraVent.

Exclusions and Limitations

This Limited Lifetime Warranty applies only if the Product is installed in the United States or Canada and only if used for the application for which it was designed and intended. The Product must be installed and maintained in accordance with the design, installation and maintenance instructions for the Product and in compliance with all applicable installation and building codes and high-quality, industry accepted trade practices.

This warranty is non-transferable and extends to the original owner only. The Product must be purchased through an DuraVent Agent/ Representative and proof of purchase must be provided.

Components and fittings (excludes labor):

Year 1-10 – Replacement of all components and fittings.

Year 11-15 – Replacement at 75% off of the prevailing list price in effect at the time of replacement (25% of the retail list price paid by the consumer).

Year 16+ – Replacement at 50% off of the prevailing list price in effect at the time of replacement (50% of the retail list price paid by the consumer).

DuraVent will not be responsible for: (a) damages caused by normal wear and tear, corrosion from salt air, accident, riot, fire, flood, high wind or acts of God; (b) damages caused by abuse, negligence, misuse, or unauthorized alteration or repair of the Product affecting its stability or performance; (c) damage resulting from failure to reasonably clean, care for or maintain products in accordance with the printed design, installation and maintenance instructions for the Product; (d) damages caused by failing to provide proper maintenance and service in accordance with the design, installation and maintenance instructions for the Product, including damage to the finish of the Product caused by the use of improper solvents/chemicals or improper cleaning methods; (e) damages, repairs or inefficiency resulting from faulty installation or application of the Product; (e) replacement of system sealants as a result of improper installation or a system grease fire.

This Limited Lifetime Warranty covers only parts as provided herein. DuraVent's entire liability is limited to the purchase price of this Product. In no case shall DuraVent be responsible for materials, components or construction which are not manufactured or supplied by DuraVent or for the labor necessary to install, repair or remove such materials, components or construction. All replacement or repair components will be shipped F.O.B. from the DuraVent manufacturing facility.

Limitation on Liability

It is expressly agreed and understood that the sole obligation of DuraVent and the purchaser's exclusive remedy under this warranty, under any other warranty, expressed or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified herein.

In no event shall DuraVent be liable for any incidental or consequential damages caused by defects in the Product, whether such damage occurs or is discovered before or after replacement or repair, and whether such damage is caused by DuraVent negligence. DuraVent makes no expressed warranties except as stated in this Limited Lifetime Warranty. The duration of any implied warranty is limited to the duration of this expressed warranty. No one is authorized to change this Limited Lifetime Warranty or to create for DuraVent any other obligation or liability in connection with the Product. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The provisions of this Limited Lifetime Warranty are in addition to and not a modification of or subtraction from any statutory warranties and other rights and remedies provided by law.

Investigation of Claims Against Warranty

DuraVent reserves the right to investigate any and all claims against this Limited Lifetime Warranty and to decide, in its sole discretion, upon the method of settlement. DuraVent shall in no event be responsible for any warranty work done by a contractor that is not approved without first obtaining DuraVent's prior written consent.

For the most up-to-date installation instructions, see duravent.com

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Manufactured in Laval, Quebec

